



# Essentials of GenAI-powered communications in today's enterprise

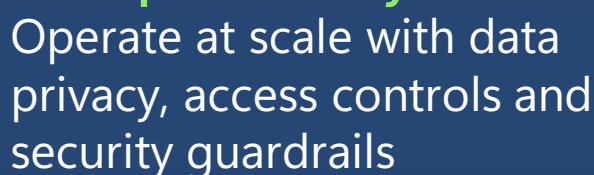
Quickly and accurately  
transcribe audio, including  
using OpenAI Whisper models

Translate audio in 90+ languages, in batch or real-time

Speak directly to your customers using pre-built voices, or your own, in GenAI-powered assistants

Deploy in the cloud, at the edge or in containers

Activate IoT devices with custom keywords, seamless enable hands-free scenarios



Comes with built-in noise robustness, context across spoken sentences and speaker separation

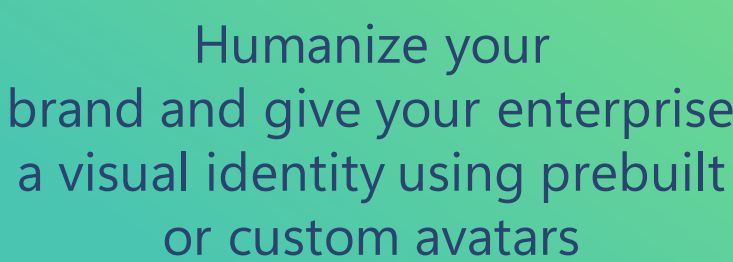
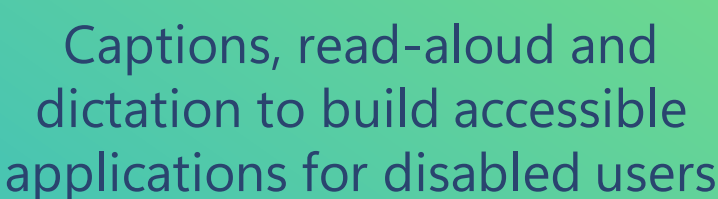
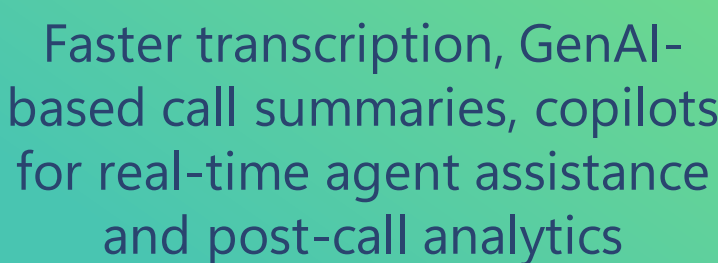
Global languages supported,  
domestic accents, automated  
language identification

Customize voices, models and avatars to cater to industry domains, branding and more

Developed with RAI best practices and guidelines

**Global customer service leaders expect customers to be served by bots within the next three years<sup>2</sup>**

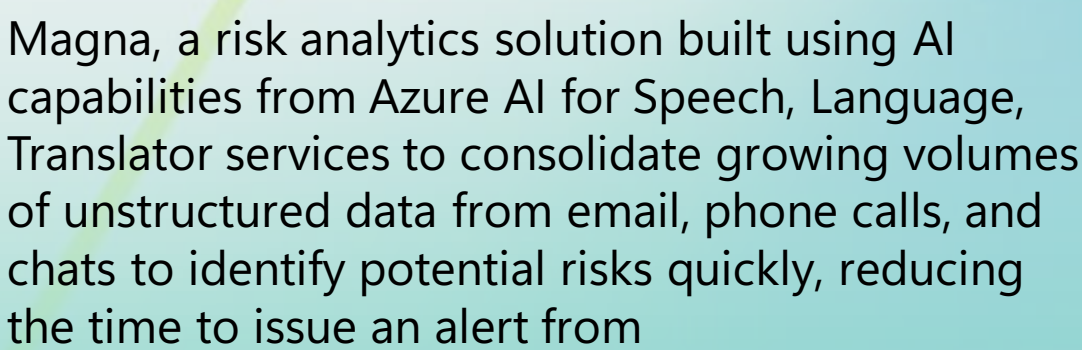
Voice-powered assistants, to improve self-service and customer satisfaction



Virtual assistant can **change the speed and intonation** of its voice, as well as speak in

# 98% reduction in cost

using automated speech  
transcriptions of claims calls



"The launch of the Avatar project is a new chapter in Commerzbank's digital strategy and a flagship use-case for Generative AI and Microsoft's

**new cutting-edge  
Avatar technology."**

—Jörg Oliveri del Castillo-Schulz, COO



[ai.azure.com](https://ai.azure.com)

## Learn more

[aka.ms/azure-speech](https://aka.ms/azure-speech)